

Summer 2020 Results and Appeals Processes

Centre assessment grades

St Olave's Grammar School submitted provisional (centre assessment) grades and rank orders to the relevant awarding body in accordance with the Ofqual guidance¹ on *Awarding qualifications in summer 2020* and in line with the awarding body instructions.

¹ <https://www.gov.uk/government/publications/awarding-qualifications-in-summer-2020>

For the reason of fairness, awarding bodies are putting these grades through a standardisation process to ensure grading standards are consistent across all centres. The rank order of candidates will not be changed but the final grades candidates receive may be different to the centre assessment grade.

Following the Ofqual announcement on 17 August, candidates will be awarded the higher of the calculated grade or the centre assessment grade as their result.

St Olave's Grammar School:

- will not divulge provisional (centre assessment) grades, nor rank orders, to candidates or parents/carers before the issue of results
- understands that any inappropriate disclosure of centre assessment grades and rank order information before the issue of results will be investigated by awarding bodies as potential malpractice

Arrangements for Results Days

St Olave's Grammar School will:

- issue results via school email addresses after 8am on Results Days
- ensure senior members of centre staff are available to candidates with whom a result/results may be discussed
- signpost candidates to relevant Ofqual and/or awarding body information that sets out how their grades were calculated this year and the options available if they believe their result was not properly produced, including access to appeal

Concerns about your results

Ofqual will provide information for students that sets out how their grades were calculated this year and the options available if they believe their result was not properly produced, including access to appeal². The *National Careers Service Exam Results Helpline*³ offers advice each year for students who have not received the results they had hoped for. Ofqual will also make a helpline available to students and their parents or carers to talk about the appeals process and any other questions they may have about their results this summer.

² <https://www.gov.uk/guidance/your-results-what-next>

³ <https://www.gov.uk/careers-helpline-for-teenagers>

Arrangements for appeals

St Olave's Grammar School will:

- follow information provided by awarding bodies to determine the grounds on which an appeal can be made on behalf of a candidate, or candidates
- make candidates aware of the arrangements in place for appeals by publishing this information on the Examinations Office section of the school website
- submit an appeal to the awarding body on behalf of a candidate or candidates where it is believed:
 - the centre itself made an error when submitting centre assessment grade or rank order information to the awarding body and has supporting evidence that confirms an error was made

- the awarding body made a mistake in the operation of the standardisation model where the wrong data was used to calculate results (*no longer relevant due to Ofqual announcement on 17 August*)
- the awarding body made an administrative error in the issuing of results

A candidate **cannot**:

- appeal against their centre assessment grades and position in the rank order
- appeal in respect of the process or procedure used by St Olave's Grammar School in calculating their centre assessment grades and position in the rank order
- appeal directly to the awarding body

Where there are no grounds for appeal, a candidate can:

- raise a complaint with the school if they have evidence of bias or discrimination. A candidate may also raise issues with the awarding body who could investigate for potential malpractice
- request information about the opportunity to take an exam in the autumn series or in summer 2021

Internal Appeals

St Olave's Grammar School will provide an Internal Appeals process for a candidate to appeal against a Centre decision that there are no grounds to appeal to the awarding body. Details can be requested at the appropriate time.

Procedure for requesting an Appeal

If a candidate thinks there are grounds for appeal they must:

- 1) arrange to speak to Mr Birtchnell (AS & A Level) or Mrs Maxwell (GCSE). If a university place could be affected this must be done as soon as possible because universities may only hold places until 7 September (awarding bodies will aim to complete UCAS related appeals by this date but could take up to 42 days)
- 2) complete and submit an Appeal Request & Consent form, **if** school agrees that there are grounds for appeal. The form will be sent once grounds have been agreed
- 3) consider whether an entry should be made for the Autumn exams (entry can be withdrawn if necessary once an appeal outcome is known). Note the tight deadlines for submission of Autumn Entry forms, see <http://www.saintolaves.net/postexams> for details.

The school will:

- after receipt of an Appeal Request & Consent form, submit an application to the awarding body for an Initial Review (this is the first stage of an appeal)
- prioritise any applications that involve UCAS applicants

Reference publications

Ofqual

[Awarding qualifications in summer 2020](#)

[Decisions on exceptional arrangements for assessment and grading in 2020](#) GCSEs, AS, A levels, Extended Project Qualifications and the Advanced Extension Award in maths

[Extraordinary regulatory framework: General Qualifications, COVID-19 Conditions and Requirements](#)

[Extraordinary regulatory framework: General Qualifications, COVID-19 Guidance](#)

JCQ

[A guide to the awarding bodies' appeals processes](#)